

I am writing on behalf of the deaf community that my organization serves. We strongly urge you to use the CapTel relay service in our area (the Greater San Francisco Bay Area) and in California in general. There is a great variance in levels of deafness or hearing loss in the general population. CapTel offers a good solution for many levels of hearing loss. It provides greater accessibility to many people. On behalf of our clients, we request this service in our area. Thank you.